

Plan of Action 2011-15

Health &FW Deptt.

Extracts from the Speech of Hon'ble CM & MIC on 13/06/2011

“ We have to regain the faith of public in govt. health service”

“ We have to prepare a road-map of development based upon Short term, medium term and long term planning”

“ We will render responsive, compassionate and prompt service. ”

“ We have to maintain the discipline and decorum like proper attendance at OPD”

“We have to build-up a dedicated workforce with a sense of ownership. Each employee should consider his/her workplace as a place of worship”

“ We will develop proper work environment and amenities for the employees”

“ The only criteria for career progression will be performance”

Extracts from the Speech of Hon'ble CM & MIC on 13/06/2011

“There will be no compromise in ensuring medical service to all patients”

“We will try our level best for optimum utilization of the existing infrastructure”

“We will provide maximum facilities at the district & sub-district level hospitals to minimize the episodes of transfer of patients to medical colleges”

“The health administration will work impartially with a humane face

“ We will start field based monitoring and supervision”

“We will rope-in funds outside health department like MP/MLA development fund”.

“We are asking all employees to rise to the occasion beyond his/her call of duties”

Vision

- Affordable, accessible, sustainable, high quality essential health care for all in 5 years.
- Special focus on the poor, mother child and elderly, and those living in underserved areas
- Emphasis on the development and maintenance of standards of service in hospitals and health care facilities

Focus Area 1

- Set and achieve basic service standards for public sector health care
- Decongest tertiary care hospitals
- Reduce out-of-pocket expenditure for patients



- Achieve Indian Public Health Standard 2010 norms of clinical service packages for each tier of institutions.
- Establish the 'hub & spoke model of care' with proper referral chain and transport system and satellite centre concept
- Upgrade and optimize the facilities particularly diagnostic facilities
- Ensure free and subsidized supply of drugs, and other medical supplies
- Upgrade the standard of non-clinical services and amenities for patient and relatives
- Optimization of under-utilized secondary care institutions in and around Kolkata
- Initiate health administrative reforms including creation of 7 new health districts
- Establish newer facilities like ICU/ITU, burn unit, trauma care units & blood banking facilities at district and sub-divisional hospitals
- Facilitate RSBY and other Insurance Schemes particularly for BPL and the unorganized section

Focus Area 2

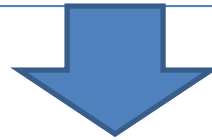
- Achieve universal coverage for routine immunization
- Reduce Infant Mortality Rate below 25, Neonatal Mortality Rate below 15 and Maternal Mortality Ratio below 100
- Strengthen population stabilization efforts to sustain the current Total Fertility Rate (1.9)



- Establish the neonatal care units in secondary/primary care institutions: Purulia model
- Strengthen the adolescent care services specially for girls
- Scale up 'Save the Girl-child' campaign to improve the sex ratio
- Establish additional sub-centres based on 2011 census
- Implement cashless delivery and free transport at all hospitals
- Establish one functional Basic Emergency Obstetric Care Centre within 6 km radius and one functional Comprehensive Emergency Obstetric Care centre within 25 km radius

Focus Area 3

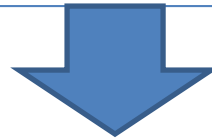
- Eradicate polio & eliminate kala-azar & leprosy
- Reduce the burden of communicable Diseases - 50% Reduction in mortality due to TB, Malaria, Dengue, Diarrheal Diseases and Measles



- Augment the polio eradication campaign
- Strengthening of surveillance, case management and prevention (including vaccination) of communicable diseases
- Scale up the medicated bed net coverage for malaria endemic population
- Emphasis on treatment completion in TB, Leprosy & Kala-azar
- Enhance the case detection and district-based management for multi-drug resistant TB
- Establish the public health laboratory network at district and state level
- Establish regional centre for disease control
- Strengthen the deformity prevention and reconstructive surgery for leprosy

Focus Area 4

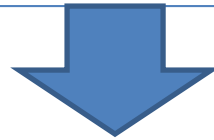
- Strengthen preventive, promotive & curative services for selected non-communicable diseases



- Screening at primary care, diagnosis & management at secondary tier and create centre of excellence at state level for Diabetes, Hypertension, Cardio-vascular Diseases, stroke and Cancer
- Screening and treatment at secondary tier in phased manner for Thalasaemia & Haemophilia
- Community awareness, screening & referral at the primary care for Mental Health and upgrade psychiatric care at secondary/tertiary level
- Establish the 'vision centre' at primary care institutions and create super-specialty care for management of diabetic retinopathy, childhood blindness glaucoma at district hospitals
- Establish the new facilities like geriatric clinics at the district hospitals

Focus Area 5

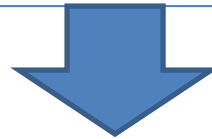
- Strengthen health system in urban and peri-urban areas for marginalized and urban poor.
- Strengthen health systems in underserved areas



- Mobilize own/Gol resources and explore PPP for the state urban health programme.
- Link up with existing municipal health structure and programmes
- Rigorously implement the RCH & disease control programmes in urban areas
- Set-up dedicated project management unit and package including deployment of Mobile Medical Units for Jangalmahal, Sundarbans, tea garden, forest hamlets of north bengal and coal mine areas.
- Establish new PHC and upgrade the existing PHC/BPHC in a phased manner with priority to underserved areas
- Increase the reach of health service delivery through ASHA and other mechanisms

Focus Area 6

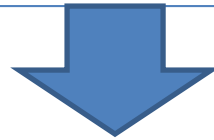
- Optimize utilization of existing resources
- Innovate health financing mechanisms to minimize stress on state finance



- Complete absorption of NRHM & other GoI Programme funds and commodity assistance.
- Aggressive exploration of PPP & other resources
- Integration of MP/MLA Development Fund in Action Plans
- Exploration for sector support programmes by external Aid Agencies
- Scaling-up of 'Planned Preventive Maintenance' programme for assets/equipment
- E-governance initiatives: Asset Management Database and Financial Monitoring Software
- Strengthening of HMIS including Web-based reporting, video-conferencing

Focus Area 7

- Expand and strengthen Medical & Dental Education and Research
- Upgrade the specialty and super-specialty care



- Establish 10 new medical colleges in a phased manner
- Establish at least two AIIMS like Institutions
- Establish new schools & colleges for nursing & paramedical education
- Explore the PPP model for setting up super-specialty facilities and new medical colleges
- All medical/paramedical Education including AYUSH under the same umbrella of MERT branch
- Linkup Districts with medical colleges for supportive supervision
- Develop the centre of excellence in selected areas like 'School of Tropical Medicine' Regional Institute of Ophthalmology and Institute of Psychiatry etc.

Focus Area 8

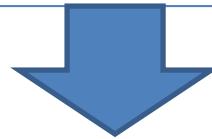
- Mainstream AYUSH, and integrate the AIDS control programme
- Synergize with other departments like P&RD, Municipal & UD, PHE, WCD, School Ed, Labour (ESI), Pollution Control Board, State Disaster Management Authority etc.



- Make available ayurvedic & homeopathic treatment including specialized care under the same roof at Secondary care hospitals
- Strengthen the AYUSH facilities available at BPHC level and below under NRHM
- Make public aware about counseling, diagnostic and treatment facilities available for HIV/AIDS
- Establish the information sharing system with other departments and nodal agencies including early warning system for disaster
- Strengthen the mitigation, surveillance, case management of Arsenicosis and flurosis in endemic areas.
- Establish linkage with programmes in school education, water supply, sanitation, urban basic service etc.
- Minimize adverse health impact due to disaster and climate changes
- Implement food standard and safety act

Focus Area 9

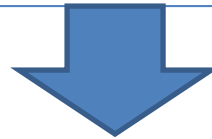
- Enhance accountability of public & private health sector
- Enhance community involvement in health care
- Establish & maintain patient friendly, prompt and responsive services



- Ensure greater accountability of health personnel
- Set & Publicize Citizen's Charter about available service package, patients' rights & responsibilities etc.
- Establish 24 x 7 Help-line and grievance redressal system including 'Rogi Sahayata Kendra' (May I help you) at Tertiary/Secondary Care Institutions
- Bring out complete transparency and quality control in procurement of drugs/ equipment like e-procurement
- Empowerment of Rogi Kalyan Samity, Swasthya Samity and other decentralized bodies
- Provide Health Cards for all
- Establish and monitor strong & transparent regulation for private sector providers
- Introduce external quality assurance and accreditation

Focus Area 10

- Human resource development initiative



- Rationalize the deployment of manpower
- Flexible mode of engagement of staff
- Ensure availability and retention of high quality medical/ para-medical personnel through CME/ Skill development, re-deployment and contractual employment
- E-governance initiatives: Develop on-line Personnel Management Database
- Performance based incentive/disincentive mechanisms
- Compulsory one year service in primary care institutions for MBBS graduates
- Capacity building of staff towards multi-skilling/ multi-tasking approach
- Mainstream the contractual workers